#### preventing violence:

One of the most important factors in creating a successful workplace violence prevention program is ensuring that the program meets the unique needs of the organization. Because worksites for health care and related occupations vary in purpose, size, and complexity, workplace violence prevention programs should be designed to specifically target the unique nature and varied needs of each organization.

# Caring for a living, together

cross BC, HSA represents more than twelve Athousand health care and social services professionals in acute care, long-term care and community health facilities, including child development centres and transition houses.





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## What is a workplace **VIOLENCE** prevention program?

preventing violence in the health care workplace

What is a workplace

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#### Implementing an effective workplace violence prevention program

workplace violence prevention program is a key part of an organization's Occupational Health and Safety program. A welldesigned program can:

- · Improve the quality of the working environment
- Eliminate or minimize the potential for physical and psychological injuries or loss of life
- Limit financial losses for both workers and employers
- Ensure that the organization has a violence prevention program that meets or exceeds WCB requirements

The WCB handbook Preventing Violence in Health Care: Five Steps to an Effective Program provides a model for developing or improving a violence prevention program.

> information courtesy of the workers' compensation board of bc publication "preventing violence in health care: five steps to an effective program"

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#### WCB resources

#### **WCB Prevention Information Line**

604 276-3100 in the Lower Mainland 1888 621-SAFE (7233) toll-free in B.C.

#### **WCB Publications**

The following WCB publications may be helpful:

- Health Care Industry: Focus Report on Occupational Injury and Disease
- Coping with Critical Incident Stress at Work (pamphlet)
- Gently into the Night: Aggression in Long-Term Care (by Neil Boyd)

These and other publications can be ordered from the WCB:

Phone: 604/276.3068

Toll-free: 1800/661.2112, local 3068

604/279.7406 Fax: E-mail: pubvid@wcb.bc.ca

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