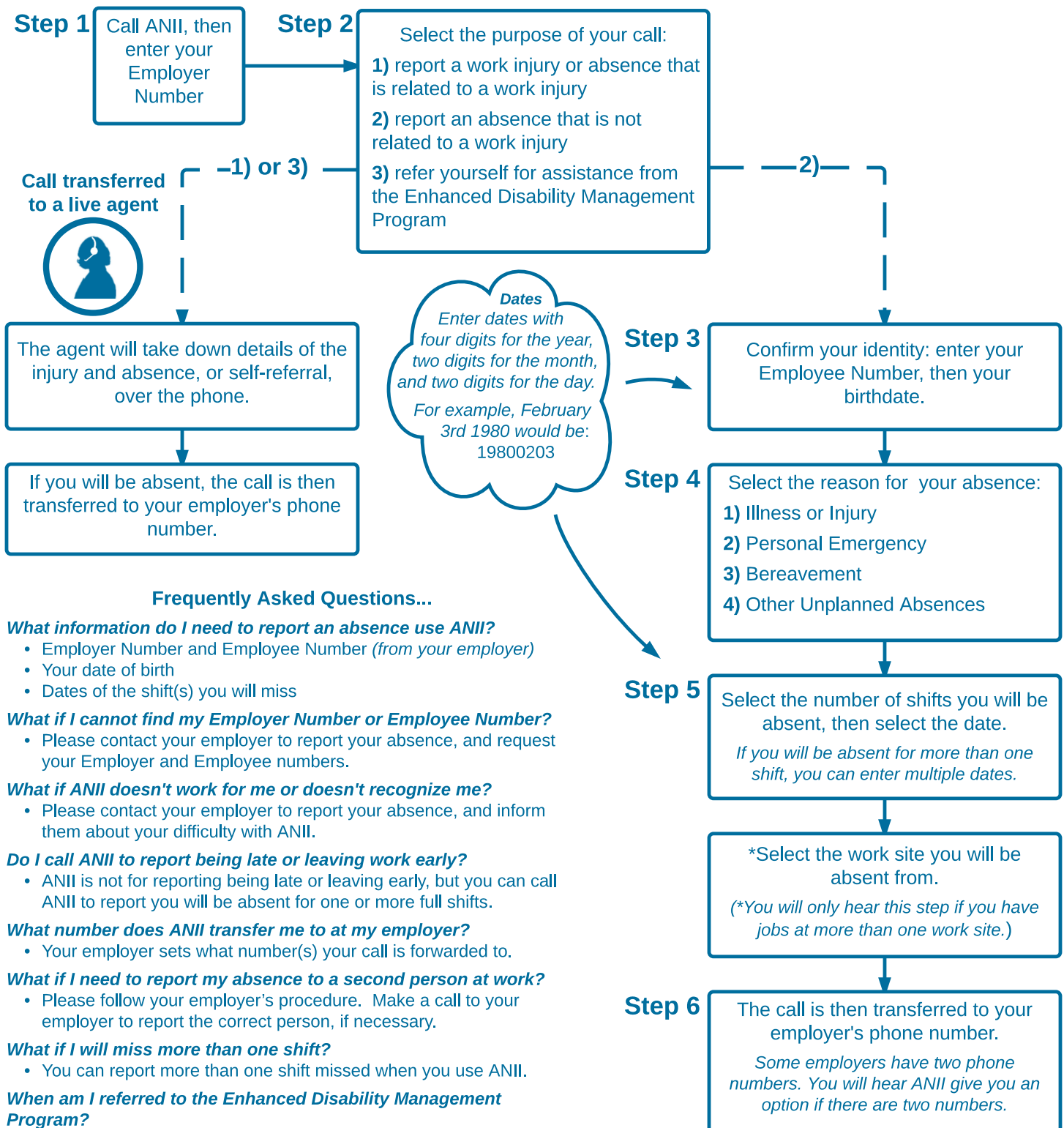


Guide to Using ANII

Absence
Notification
Illness
Injury



1-855-999-ANII (2644)



Frequently Asked Questions...

What information do I need to report an absence use ANII?

- Employer Number and Employee Number (from your employer)
- Your date of birth
- Dates of the shift(s) you will miss

What if I cannot find my Employer Number or Employee Number?

- Please contact your employer to report your absence, and request your Employer and Employee numbers.

What if ANII doesn't work for me or doesn't recognize me?

- Please contact your employer to report your absence, and inform them about your difficulty with ANII.

Do I call ANII to report being late or leaving work early?

- ANII is not for reporting being late or leaving early, but you can call ANII to report you will be absent for one or more full shifts.

What number does ANII transfer me to at my employer?

- Your employer sets what number(s) your call is forwarded to.

What if I need to report my absence to a second person at work?

- Please follow your employer's procedure. Make a call to your employer to report the correct person, if necessary.

What if I will miss more than one shift?

- You can report more than one shift missed when you use ANII.

When am I referred to the Enhanced Disability Management Program?

- ANII will automatically refer you to EDMP when you report 1 absence due to a work injury, or 5 consecutive missed shifts due to an illness or injury that is not related to work. You can also self-refer by calling ANII and choosing option 3, however, services provided may vary.