

## preventing violence: online resources

**Workers' Compensation Board of BC**  
<http://www.worksafebc.com>

**Canadian Centre for Occupational Health and Safety**  
<http://www.ccohs.ca>

**Occupational Safety and Health Administration, US Dept. of Labor**  
<http://www.osha.gov>

**NIOSH Alert May, 1995: Preventing Homicide in the Workplace**  
<http://www.cdc.gov/niosh/homicide.html>

**Violence in the Healthcare Industry**  
<http://www.protect-mgmt.com/library/hcv.html>

**Preventing Workplace Violence: Management Considerations**  
<http://www.protect-mgmt.com/library/wpv.html>

## Caring for a living, together

Across BC, HSA represents more than twelve thousand health care and social services professionals in acute care, long-term care and community health facilities, including child development centres and transition houses.



[www.hsabc.org](http://www.hsabc.org)

# Preventing **VIOLENCE**

## What are your rights?

preventing violence in the health care workplace

## preventing violence: online resources

**Workers' Compensation Board of BC**  
<http://www.worksafebc.com>

**Canadian Centre for Occupational Health and Safety**  
<http://www.ccohs.ca>

**Occupational Safety and Health Administration, US Dept. of Labor**  
<http://www.osha.gov>

**NIOSH Alert May, 1995: Preventing Homicide in the Workplace**  
<http://www.cdc.gov/niosh/homicide.html>

**Violence in the Healthcare Industry**  
<http://www.protect-mgmt.com/library/hcv.html>

**Preventing Workplace Violence: Management Considerations**  
<http://www.protect-mgmt.com/library/wpv.html>

## Caring for a living, together

Across BC, HSA represents more than twelve thousand health care and social services professionals in acute care, long-term care and community health facilities, including child development centres and transition houses.



[www.hsabc.org](http://www.hsabc.org)

# Preventing **VIOLENCE**

## What are your rights?

preventing violence in the health care workplace

## What are the worker's rights in preventing workplace violence?

Worker safety and health should receive the same priority as patient/ client safety. Under the *Criminal Code of Canada*, every individual has the right to “use as much force as is reasonably necessary to prevent an assault from occurring, or to defend himself or anyone under his protection as long as he uses no more force than is reasonably necessary to prevent the assault or the repetition of it.”

If there is a dispute over whether a worker has reasonable cause to believe there is a risk of injury, the worker has the **right to refuse unsafe work** under sections 3.12 and 3.13 of the Occupational Health and Safety Regulation, Refusal of Unsafe Work.

information courtesy of the workers' compensation board of bc publication  
“preventing violence in health care: five steps to an effective program”

## What are the worker's rights in preventing workplace violence?

Worker safety and health should receive the same priority as patient/ client safety. Under the *Criminal Code of Canada*, every individual has the right to “use as much force as is reasonably necessary to prevent an assault from occurring, or to defend himself or anyone under his protection as long as he uses no more force than is reasonably necessary to prevent the assault or the repetition of it.”

If there is a dispute over whether a worker has reasonable cause to believe there is a risk of injury, the worker has the **right to refuse unsafe work** under sections 3.12 and 3.13 of the Occupational Health and Safety Regulation, Refusal of Unsafe Work.

information courtesy of the workers' compensation board of bc publication  
“preventing violence in health care: five steps to an effective program”

## WCB resources

### WCB Prevention Information Line

604 276-3100 in the Lower Mainland  
1 888 621-SAFE (7233) toll-free in B.C.

### WCB Publications

The following WCB publications may be helpful:

- Health Care Industry: Focus Report on Occupational Injury and Disease
- Coping with Critical Incident Stress at Work (pamphlet)
- Gently into the Night: Aggression in Long-Term Care (by Neil Boyd)

These and other publications can be ordered from the WCB:

Phone: 604 / 276.3068  
Toll-free: 1 800 / 661.2112, local 3068  
Fax: 604 / 279.7406  
E-mail: [pubvid@wcb.bc.ca](mailto:pubvid@wcb.bc.ca)

## WCB resources

### WCB Prevention Information Line

604 276-3100 in the Lower Mainland  
1 888 621-SAFE (7233) toll-free in B.C.

### WCB Publications

The following WCB publications may be helpful:

- Health Care Industry: Focus Report on Occupational Injury and Disease
- Coping with Critical Incident Stress at Work (pamphlet)
- Gently into the Night: Aggression in Long-Term Care (by Neil Boyd)

These and other publications can be ordered from the WCB:

Phone: 604 / 276.3068  
Toll-free: 1 800 / 661.2112, local 3068  
Fax: 604 / 279.7406  
E-mail: [pubvid@wcb.bc.ca](mailto:pubvid@wcb.bc.ca)