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Health care workers, including physicians, nurses, care aides, pharmacists, housekeeping staff, technicians, and ambulance attendants represent 4.5 per cent of the BC workforce. However, they file approximately 40 per cent (range of 37.0 per cent to 45.5 per cent over the past six years) of all violence-related claims.

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Caring for a living, together

Across BC, HSA represents more than twelve thousand health care and social services professionals in acute care, long-term care and community health facilities, including child development centres and transition houses.



Health Sciences Association
The union of caring professionals



www.hsabc.org

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VIOLENCE

How are health care workers affected?

preventing violence in the health care workplace

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WCB resources

WCB Prevention Information Line

604 276-3100 in the Lower Mainland
1 888 621-SAFE (7233) toll-free in B.C.

WCB Publications

The following WCB publications may be helpful:

- Health Care Industry: Focus Report on Occupational Injury and Disease
- Coping with Critical Incident Stress at Work (pamphlet)
- Gently into the Night: Aggression in Long-Term Care (by Neil Boyd)

These and other publications can be ordered from the WCB:

Phone: 604 / 276.3068
Toll-free: 1 800 / 661.2112, local 3068
Fax: 604 / 279.7406
E-mail: pubvid@wcb.bc.ca

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The number of violence-related injury claims by health care workers compared to violence-related injury claims in the total workplace is increasing:

Over the past six years, the relative number of claims for violent incidents compared to other claims has remained at about 1.6 per cent for the workplace as a whole. The relative number of these claims made by health care workers, however, has increased from 7.0 per cent to 8.4 per cent.

How does the health care industry compare with other industries?

Health care workers have more violence-related claims per person-years of employment than workers in the five industries outside of health care with the highest incidence of violence: hotels and restaurants, education, government services, apartment building operation, and retail stores.

information courtesy of the workers' compensation board of bc publication
"preventing violence in health care: five steps to an effective program"

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